

	Standard Operating Guidelines: OPS 21	
	Subject:	Radio Operations
	Effective Date:	September 20, 2017
	Approval:	
	EMS Representative:	<i>[Signature]</i>
	Fire Representative:	<i>[Signature]</i>
	Career Representative:	<i>[Signature]</i>
Director:	<i>[Signature]</i>	

PURPOSE: Franklin County Public Safety shall assure that appropriate, understandable and professional communications occur at all times between field staff and the emergency communications center.

I. POLICY:

- A. The Franklin County E-9-1-1 Center will be designated as “FRANKLIN” when dispatching all Fire/EMS calls.
- B. Other “TAC” channels such as fire com or EMS com may be assigned by the emergency communications center or requested by the Incident Commander.
- C. Initial response for incidents shall be as follows:
 - 1. EMS ONLY calls:
 - a. Unit(s) shall mark en-route on “Franklin”
 - b. Unit(s) shall switch remainder of radio traffic for the incident to Channel 2-EMS Com
 - 2. Fire ONLY calls:
 - a. Unit(s) shall mark en-route on “Franklin”
 - b. First arriving unit shall mark “on scene” on Franklin, provide a scene size-up and then switch to assigned “TAC” channel or request a “TAC” channel for the incident
 - c. All other responding units shall switch to the assigned “TAC” channel for scene operations
 - 3. Calls dispatched requiring fire and EMS response:
 - a. Unit(s) shall mark en-route on “Franklin”
 - b. First arriving unit shall mark “on scene” on Franklin, provide a scene size-up and then switch to assigned “TAC” channel or request a “TAC” channel for the incident
 - c. All other responding units shall switch to the assigned “TAC” channel for scene operations